

Appendix 1-E
Community Engagement Plan for Development and
Adoption of a Groundwater Sustainability Plan
Santa Rosa Plain Groundwater Sustainability Agency

Community Engagement Plan

for Development and Adoption of a Groundwater Sustainability Plan

Santa Rosa Plain Groundwater Sustainability Agency

January 2018

Purpose, Outcomes & Goals

The purpose of the Sustainable Groundwater Management Act (SGMA), signed by Governor Brown in 2014, is to ensure local sustainable groundwater management in medium- and high-priority groundwater basins statewide. **California's Department of Water Resources has determined that Sonoma County has three medium priority basins that are subject to SGMA Implementation:**

- Petaluma Valley basin
- Santa Rosa Plain subbasin
- Sonoma Valley subbasin

This draft Community Engagement Plan applies only to the Santa Rosa Plain Groundwater Sustainability Agency, although many outreach activities will be coordinated with the other basins.

SGMA Milestones: The Santa Rosa Plain basin achieved the first milestone in SGMA by creating a Groundwater Sustainability Agency (GSA) by June 30, 2017. The second major milestone in the SGMA is the adoption of a Groundwater Sustainability Plan (GSP) by January 30, 2022. The GSP is prescribed by SGMA and contains required elements. The third milestone is achieving sustainability by 2042.

Several key steps must be taken to ensure that the Groundwater Sustainability Plan is adopted, including:

- Adoption and implementation of a financing plan that will allow the Santa Rosa Plain GSA to be financially independent;
- Development, drafting and vetting of specific elements within the GSP;
- Compilation, vetting and final drafting of the GSP as a whole.

Outcomes: The desired outcome for this communication and outreach plan is to achieve adoption of the GSP with input from and in consideration of Sonoma County's diverse people, economy and ecosystems. As the GSA gets closer to completion of the GSP, a new community engagement plan will be developed to address implementation issues.

Plan Goals: SGMA requires the GSA to consider the interests of all beneficial uses and users of groundwater, and encourage involvement of diverse social, cultural, and economic elements of the population within the Basin during GSP preparation and implementation. The goals of the Community Engagement Plan are to:

- Enhance understanding and inform the public about water and groundwater resources in the Santa Rosa Plain, the purpose and need for sustainable groundwater

management, the benefits of sustainable groundwater management and the need for a GSP.

- Engage a diverse group of interested parties and stakeholders and promote informed feedback from stakeholders, the community and groundwater-dependent users throughout the GSP preparation and implementation process.
- Reach out to and engage disadvantaged communities throughout the rate/fee study and GSP preparation process.
- Coordinate communication and involvement between the GSA (Board, Advisory Committee and staff), and other local agencies (including other GSAs), elected and appointed officials, and the general public.
- Utilize the GSA Advisory Committee to facilitate a comprehensive public engagement process.
- Employ a variety of outreach methods that make public participation easy and accessible. Hold meetings at times and venues that encourage broad participation.
- Respond to public concerns and provide accurate and up-to-date information.
- Manage the community engagement program in a manner that provides maximum value to the public and an efficient use of GSA and local agency resources.

Time Period: The Plan is intended to cover communication and outreach for January 2018-January 2022, when the GSP is due to be submitted to California Department of Water Resources. Because this is a multi-year project and plan, the key activities needed to achieve these goals will be broken down into annual work plans, and may be amended in response to community needs.

Interested Parties and other stakeholders: SGMA lists interested parties who the GSA must consider when developing and implementing the GSP, including:

- Agricultural users of water
- Domestic well owners
- Municipal well operators
- Public water systems
- Land use planning agencies
- Environmental users of groundwater
- Surface water users
- The federal government
- California Native American tribes
- Disadvantaged communities (including those served by private domestic wells or small community water systems).

See Appendix A for a list of the interested parties in Santa Rosa Plain. Representatives of most of the interested parties are included on the GSA Board or Advisory Committee.

Other stakeholders can also be impacted by decisions made by the GSA, including businesses, schools, land stewardship organizations, and state government agencies. **See Appendix B** for a listing of additional stakeholders that will be considered and solicited for feedback during development of the GSP.

Outreach Roles

The **GSA Board**, which is comprised of elected and appointed officials, will make the ultimate decisions on financing options and on the GSP. As required by the Joint Powers Authority agreement that created the GSA, the Board will consider the recommendations of the Advisory Committee.

In regard to outreach, the Board is responsible for:

- Adopting and overseeing implementation of the Community Engagement Plan;
- Receiving public comments made verbally and in writing;
- Considering the recommendations of the Advisory Committee.

In addition, the Board may choose to play a more active role in outreach through communication with the public, stakeholder groups, and the entities it represents.

The **Advisory Committee**, which is comprised of members appointed by the GSA Board, , representatives of entities that comprise the GSA, and representatives of eligible entities not part of the GSA, will become familiar with financing options and issues related to the GSP. The Advisory Committee is charged with actively engaging with the public for input and feedback. This charge will be carried out through various mediums and a variety of activities, but generally includes:

- Advising staff in the drafting of the Community Engagement Plan;
- Actively seeking input from the represented stakeholder groups on issues before the GSA;
- Sharing input and feedback with the full Advisory Committee meeting; and
- Making recommendations to the Board.

The Santa Rosa Plain GSA Board, the Santa Rosa Plain GSA Advisory Committee, and staff are committed to keeping the **public informed**, providing the public with **balanced and objective information** to assist the public in understanding SGMA, available options and recommendations, and **creating an open process** for public input on the development and implementation of the GSP.

When evaluating the options and making decisions, the Board, Advisory Committee and staff will **solicit public input** through a variety of methods, including public workshops, written and verbal comments, meetings with stakeholder organizations and community events (see Attachment A for Year One examples). Input can be made during public comment periods at Advisory Committee and Board meetings, and in writing. Comments made in writing can be submitted to Brittany@goldridgercd.org.

True engagement requires policymakers and the public to not only talk, but to also listen. The Santa Rosa Plain GSA asks all participants – whatever their role – to follow these rules of engagement:

- Be a good listener. Listen to what is being said; find out why it is being said.
- Be respectful to all participants.

Community Engagement Plan

To truly engage the public in development of a GSP that is science-based, complex, technical, and includes achievable outcomes, the GSA will strive to meet these overall objectives:

- Educate the public in compelling ways. Communicate what may often be complex concepts in simple and compelling ways with graphics and examples.
- Manage expectations. Avoid “anything goes” meetings that might pursue unrealistic and unpractical approaches.
- Show how the input received has been incorporated into the plan or process. Demonstrating to the public how their ideas have been reflected in the plan or planning process is an important piece to the puzzle.
- Remain focused on results. Understand objectives of each public meeting and facilitate the achievement of those objectives.

The Community Engagement Plan is comprised of two categories of activities a: Ongoing and project- or program-specific.

Ongoing activities are the “housekeeping” tasks of the GSA outreach, including website maintenance and updates, monthly blogs to the interested parties list, expansion and maintenance of the interested parties list, updating fact sheets and FAQs, posting Board and Advisory Committee meetings and materials and issuing press releases about meetings.

Project or program-specific engagement activities are developed to meet the outreach goals of each project or program.

In Year One (July 1, 2017- June 30, 2018), the GSA Board must hire legal counsel (completed); hire rate/fee consultants (completed); apply for Proposition 1 GSP funding grant (underway); adopt various documents including bylaws and a Community Engagement Plan; initiate the first steps in developing the GSP; determine whether to request basin boundary modifications; and determine a short-term mechanism for funding the GSA. The initiation of the GSP and the rate/fee study are projects that require robust community engagement, using the tools described in the Communication Forums and Tools section, below. Attachment A provides a detailed table of Year One engagement activities, including timeframes and key roles.

In Years Two through Five (July 1, 2018-January 31, 2022), program specific engagement activities will be focused on development of GSP plan elements. The GSP will be prepared iteratively and in a logical progression, building on previously developed technical and policy information. Throughout the process of preparing the GSP, background materials along with draft text, figures and tables for each section will be provided to the GSA member agency staff, Advisory Committee, the GSA Board and the public in advance of meetings for input and comment. The Advisory Committee, public and Board will have opportunities to comment on each element, before the element is ultimately adopted by the Board.

It is anticipated that the GSP will be developed in six phases:

1. Preparation and submittal of initial notification of GSP preparation (Year One)
2. Definition of plan area and basin setting (Year Two)

3. Development of sustainable management criteria, including the sustainability goal, undesirable results, minimum thresholds, measurable objectives and interim milestones. (Years Two and Three)
4. Design of monitoring program and data management system. (Year Three)
5. Identification and evaluation of proposed projects and management actions (Years Four and Five)
6. Development of GSP implementation costs, detailed schedule, and reporting Year Five)

Each phase requires robust outreach with the goal of educating and engaging the general public, stakeholders, the Advisory Committee and Board on the technical and policy aspects of the GSP plan elements. Each phase will include a mix of communication tools, to be used in a variety of forums. Public hearings will be held at the end of each phase.

Every March, staff will work with the Advisory Committee to develop an Activities Plan for the upcoming fiscal year (beginning on July 1), incorporating tools and techniques that worked well in previous years and modifying or eliminating tools that failed to engage people.

Communication Forums & Tools

Governance Agencies Briefings

Board members may brief their councils or boards regularly on GSA activities and may work with GSA staff to provide additional briefings on sensitive or important topics.

In Year One, the goal is to brief member agencies about the initiation of the GSP and the rate/fee study in January and about proposed rate/fee options in April. The purpose of the briefings is to inform boards and councils about the purpose of the GSP and the rate/fee study; the necessity and timing of the rate/fee study; and to get feedback on proposed rate/fee options.

Stakeholder Briefings

Advisory Committee members will meet with and communicate regularly with organizations comprised of the stakeholder groups they represent. To avoid overlap and mixed messages, all briefings will be coordinated with outreach staff. Many stakeholder groups were interviewed in 2015, during SGMA initial stakeholder outreach. The Stakeholder Assessment can be found online at www.sonomacountygroundwater.org.

Disadvantaged Community Engagement – Community Events & Using Existing Venues

Disadvantaged Communities (DACs) are specifically called out in SGMA as an interested party. Thirty-six percent of the area in the Santa Rosa Plain Basin is designated an Economically Distressed Area, and 24 percent of the area in the basin is categorized as a DAC. A large percent of the people living in the DAC areas are relatively recent immigrants from Spanish-speaking and Asian countries.

Previous assessments of engaging Sonoma County’s Spanish speaking community recommend using “food, faith and festivals” as opportunities to educate and interact with

people on critical issues. Connecting with communities through existing organizations and through community events, churches and schools, provides an opportunity share information and solicit feedback on rate/fee options and GSP elements

Public Meetings/Hearing

Public meetings or hearings are formal opportunities for people to provide official comments on programs, plans and proposals. SGMA requires that a public meeting be held prior to the adoption of a fee and that public hearings are held for the adoption of GSP elements and the final GSP plan. There are also constitutional requirements for public hearings for some fee/rate options. Public meetings and hearings are an important forum for people to share viewpoints and concerns, but often occur at the end of a process, when only one option is under consideration. The GSA will hold required public meetings and hearings, but will also use less formal public workshops (described below) to solicit feedback and information early in the process.

Public Workshops

Public educational workshops provide less formal opportunities for people to learn about groundwater, SGMA, financing options, and GSP elements. Workshops can be organized in a variety of ways, including open houses, “stations” where people can ask questions one-on-one, world cafes and traditional presentations with facilitated question and answer sessions. In order to solicit feedback from people who may not be comfortable speaking in public, workshops can include small group breakout discussions, “dot” voting, comment cards and other techniques. Whatever format is used, workshops will be designed to maximize opportunities for public input.

A workshop will be held in the spring of Year One (2018) to describe and solicit feedback on fee/rate options. Workshops will also be held as GSP elements are being developed.

Public Notices

In addition to the public notice required for fee adoption, SGMA requires that prior to initiating the development of a GSP, the GSA must provide a written statement describing the manner in which interested parties may participate in the development and implementation of the GSP. The statement must be provided to all the cities within the basin and to the County of Sonoma.

As outlined in this Community Engagement Plan, there will be a variety of opportunities for people to participate in the development and implementation of the GSP, including workshops, public hearings, providing comments at Board and Advisory Committee meetings and through written comments. In early 2018, staff and legal counsel will develop a written statement for public participation.

Specific tools will be used to inform and engage people, including:

Interested Persons List

SGMA mandates the creation of an interested persons list. SGMA does not specify the type of list (email versus hard copy). The first preference is an email list, to get information out quickly and to reduce costs. A secondary list will be developed for people who don't use email. Board members (and the agencies they represent), Advisory Committee members and

staff can contribute names of organizations, agencies, and individuals to the list. Whenever new inquiries are made the people making the inquiry will be added to the list. The Santa Rosa Plain Groundwater Basin Advisory Panel lists will also be utilized.

The list is broad and includes anyone who would like to stay informed about SGMA activities and anyone the Board and Advisory Committee thinks should be informed about GSP process and the outcome of the planning effort. Outreach staff will send out monthly updates to the Interested Persons list. This list will also be used for dissemination of information on public workshops, public meetings, etc.

Informational Materials

Developing a variety of informational materials is critical to successful education and necessary to circulate consistent, accurate information. Outreach staff, with the input of the administrator, plan manager and the Advisory Committee, will develop a range of materials, including at least the following:

Periodic Updates

- **Talking Points:** Clear, concise messages to be used by Board and Advisory Committee members and staff when communicating with media, organizations and stakeholders.
- **Milestone Fact Sheets:** For initiating the GSP, the rate/fee study and completion of elements of the GSP.
- **Newsletter Articles:** A short paragraph (50-100 words) that Advisory Committee members can insert into organizational newsletters. These brief articles can also be published in the Sonoma County Water Agency's e-newsletter, which has a broad distribution.
- **Newspaper editorials:** Authored by Outreach staff and Board or Advisory Committee (after review and approval of the full Advisory Committee) members for submittal to local news sources.
- **Briefing Packets:** For milestone briefings to the public and stakeholders. Packets will include standard talking points, PowerPoint presentations, and other materials to assist in educational outreach and for soliciting feedback.

Background/Baseline Information

- **General Fact Sheet:** A general Fact Sheet describing the GSA governance structure.
- **Basin Conditions:** Very brief description of the Santa Rosa Plain basin (one page, two sides).
- **GSP Goals and Requirements:** A Fact Sheet describing the goals and requirements for the Groundwater Sustainability Plan.
- **Existing Educational Materials:** Such as the Santa Rosa Plain Groundwater fact sheets and primers.

Website: The project website, www.sonomacountygroundwater.org, will be a tool for distributing and archiving meeting and communication materials as well as a repository for any studies. Outreach staff anticipates updating the website monthly, and more often if needed. The website includes the following information:

- Home page: summary and “what’s new” information
- Groundwater basics
- Santa Rosa Plain Information:

- Board members, meeting schedule, agendas, and meeting materials.
- Advisory Committee members, meeting schedule, agendas, and meeting materials

Social Media: Existing Facebook, Twitter, Next Door and other emerging social media technologies will be leveraged to provide updates on milestone progress to interested parties.

Surveys: Online tools, such as Survey Monkey, will be used periodically to gather stakeholder ideas and to provide feedback on key issues.

Media Plan: Outreach staff will work with the administrator to develop press releases and Public Service Announcements (if appropriate) at each milestone and for meetings. The press releases will be distributed to local and regional media and Legislative and Congressional representatives.

Appendix A:* Consideration of Interests, as required by SGMA¹

*This list is not exhaustive or exclusive.

Cities, Town, County

- Cotati
- Rohnert Park
- Santa Rosa
- Sebastopol
- Windsor
- County of Sonoma

Tribes

- Federated Indians of Graton Rancheria
- Lytton Band of Pomo Indians

Federal Government

- National Oceanic & Atmospheric Administration/NMFS
- US Army Corps of Engineers
- Natural Resource Conservation Service
- USFWS
- EPA

Public Water Systems

(Note: Many of the mutual and PUC-regulated water companies listed below have joined together and hold one seat on the GSA Board and one seat on the GSA Advisory Committee. The other water companies have been contacted but are not currently interested in participating in the GSA.)

- Sonoma County Water Agency
- Cal-American, Larkfield
- Penngrove Water Company
- Athena Terrace Mutual Water Company
- Branger Mutual Water Company, Inc.
- Hawkins Water Co-Cal Water Service
- Holland Heights Mutual Water Company
- Madrone Mutual Water Company
- Mount Weske Estates Mutual Water Company
- Park Royal Mutual Water
- Wendell Water Company
- Willowside Mutual Water Company

Agriculture

- Sonoma County Farm Bureau
- United Winegrowers
- Community Alliance of Family Farmers/Farmer's Guild
- Western United Dairymen's Association
- Sonoma County Winegrape Commission
- Sonoma County Vintners
- BRONC
- North Bay Agricultural Alliance

¹ Water Code §10723.2

- Santa Rosa Plain Vintners and Growers
- Gold Ridge Resource Conservation District
- Sonoma Resource Conservation District
- Sonoma County Growers Alliance

Organizations that Represent Environmental Uses of Groundwater

- Sonoma County Water Coalition
- Sonoma County Conservation Action
- Fairfield Osborn Preserve
- Pepperwood Preserve
- Sebastopol Water Information Group (SWIG)

Disadvantaged Communities (and organizations that represent disadvantaged communities)²

- Roseland, Southwest Santa Rosa, Southeast Santa Rosa, Northwest Santa Rosa, Kawana Springs, Apple Valley
- Social Advocates for Youth
- Boys and Girls Club
- Los Cien
- Community Action Partnership
- Burbank Housing
- Catholic Charities
- Immigration advocacy groups

Well Owners (including domestic well owners)

² As identified by the County of Sonoma

Appendix B:* Other Interested Parties³

* While not required to be engaged under SGMA, these stakeholders will be including in the outreach program. This list is not exhaustive or exclusive.

- Sonoma County Agricultural Preservation & Open Space District
- Sonoma County Planning Commission
- City/Town Planning Commissions
- Russian River Watershed Association
- Santa Rosa Plain school districts
- Sonoma State University
- Santa Rosa Junior College
- Memorial Hospital
- Sutter Hospital
- Kaiser Hospital

State Government

- Regional Water Quality Control Board
- California Department of Fish and Wildlife

Business / Developers

- Sonoma County Alliance
- Construction Coalition
- North Bay Association of Realtors
- Economic Development Board
- Chambers of Commerce

Citizens & Community Organizations

- League of Women Voters
- Democratic and Republican Club
- Rotaries
- Kiwanis
- SIRS
- Sonoma County Community Foundation
- Sonoma Land Trust
- Accountable Development Coalition
- Concerned Citizens for Santa Rosa
- Sierra Club

³ Appendix B includes parties and organizations that may be interested in groundwater management, but are not specifically identified as an interest that must be considered under Water Code §10723.2.

Attachment A: SANTA ROSA PLAIN GSA -- YEAR ONE OUTREACH

Activity	Description	SGMA or Brown Act?	Shared across basins?	Time Frame	Who
Ongoing Outreach					
Monthly Updates	Blog to Interested Party List		X	Emailed by 15 th of each month	WA Staff, with review by administrator
Website	Postings, updates, edits		X	15 th of each month	WA staff, with review by administrator
Fact Sheets	GSA description Basin Description GSP FAQ			December December March	WA staff, with review by administrator and AC (GSP FAQ)
Media contacts	Inquiries from reporters		X	As needed	WA staff takes inquiries, directs reporter to administrator, Plan Manager, AC Chair or Board Chair
Notifications	Post Board & AC agendas	X		72 hours before meeting	WA staff. Materials provided by administrator
Free media	Issue press releases for Board & AC meetings		X	2 weeks before meeting	WA staff, with review by administrator
Additional Outreach for Initiation of GSP					
Public Notice		X		January	WA staff, with review by administrator and plan manager
Paid, free & social media	Press releases, ads and social media.		X	January	Staff, with AC input. Use existing social media channels of AC and Board organizations/agencies.
Additional Outreach for Rate & Fee Study					
Talking Points	In English and Spanish		X	v1 December v2 February v3 April/May	WA staff, with input and review by administrator & AC
Fact Sheets/FAQs	English and Spanish		X	V1 December V2 March	WA staff, with input and review by administrator & AC
Workshop			X	March	WA staff, with input and review by administrator & ACs
Paid, free & social media	Press releases, ads and social media. Purpose is to publicize workshops, Public Hearings.		X	March, May	Staff, with ACs input. Use existing social media channels of AC and Board organizations/agencies. Spanish language outreach via radio.

Additional Outreach for Rate & Fee Study (cont.)

Activity	Description	SGMA or Brown Act?	Shared across basins?	Time Frame	Who
Agency Briefings	Brief member agencies on study and options			January, April	WA staff works with Board members to coordinate
Stakeholder Briefings	Speak at existing meetings			December-May	ACs , Board members, staff
DAC outreach	Use existing venues (church, school, community events)			December - May	WA staff works with AC members to identify opportunities and to attend events
Public Meeting or Hearing	Public meeting required by SGMA; hearing may be needed	X		May	Raftelis, with staff support